

Frederick County

Ambulance Transport Insurance Billing

“Where Patient Care is our Highest Priority”

If you are a Frederick County Resident or a Visitor
just passing through, this is:

“What You Need to Know”

On January 1, 2003, in an effort to offset the rising cost of providing emergency medical services to the citizens and visitors of Frederick County, we began billing patients’ medical insurance for ambulance transport services. Reimbursement of these funds assists with some of the operational expenses we incur in providing a combination volunteer and paid EMS System, and it offers some relief to the taxpayer as well.

Initially, it was estimated that \$2 million dollars in revenue could be generated from billing insurances for Ambulance Transport Services. Frederick County is now in its 6th year of billing for these services, and it is anticipated that revenues collected this year will exceed \$4 million dollars.

Frederick County responds to an estimated 20,000 EMS calls per year, with approximately 14,000 calls resulting in the actual transport of a patient(s).

While volunteer participation fluctuates, there are approximately 1,200 volunteer members who still actively respond to EMS calls. Additionally,

Frederick County employs 370 paid staff throughout Frederick City and Frederick County to assist those companies in need.

Providing the highest quality of professional patient care and treatment will continue to be our first priority in meeting the medical needs of the citizens and visitors of Frederick County.

“What are the charges for ambulance transport services?”

- Non-Emergency Basic Life Support transports \$300.00
- Emergency Basic Life Support transports \$420.00
- Advanced Life Support, Level 1 transports \$600.00
- Advanced Life Support, Level 2 transports \$700.00
- Ground mileage of \$10.00 will be charged per mile, from incident pick up to the closest medical facility.

Should you choose to NOT to be transported, you will be asked to sign a “Patient Refusal of Care Form” and there will be no charge to you or your insurance.

Personal information will continue to be gathered by medical staff at the hospital. Additionally, the Health Insurance Portability and Accountability Act (HIPAA) will protect personal privacy.

No one will ever be denied or refused services due to a lack of insurance or an inability to pay.

If you need our help, just call 9-1-1 without hesitation.

Whether or not you are insured, we offer Frederick County residents a Subscription Club membership so that no one suffers financial hardship as a result of ambulance transport. This membership will defray any additional out-of-pocket expenses that are not covered by your insurance carrier. Any third-party payment will be accepted as

payment in full. Ambulance transport costs for uninsured residents will be waived.

Regardless of your insurance coverage, the Subscription Club Program is the answer to your medical transport concerns.

For more information, contact the EMS Billing Coordinator for Frederick County at (301) 600-1308.